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## **ABOUT US**

We are a professional market research firm dedicated to providing high quality and efficient market research services to our clients. Our core business includes qualitative research, market research and field management services.



#### **Qualitative research**

We have the experience and expertise to help our clients gain deeper insights into consumer and B2B markets.

Our research methods include in-depth interviews, focus groups, observations and online communities to gain deep insights and insights.



#### **Market Research**

We provide a full range of research support, including market positioning, brand strategy, product testing, and competitive analysis.

We use a variety of research methods and tools, including quantitative surveys, data analysis and market modeling, to ensure our clients receive accurate and reliable data and recommendations.



## **ABOUT US**

We are a professional market research firm dedicated to providing high quality and efficient market research services to our clients. Our core business includes qualitative research, market research and field management services.



#### consumer space

we focus on helping our clients understand consumer behavior, attitudes and preferences, as well as their perceptions of brands and products. Our consumer insights help our clients develop more precise marketing strategies and marketing plans.

- B2B market-specific research services to help clients understand industry trends, the competitive landscape and customer needs. Our research team has extensive B2B industry experience and has the resources and knowledge to understand each industry in depth.
- on-site management services, including event planning, execution and monitoring. Our on-site management team is able to coordinate a variety of complex projects and events and ensure that projects are completed on time and with high quality.



#### **ABOUT US**

We are committed to providing our members with the best online community survey experience and to continuously improving and enhancing the quality of our services to meet the needs and expectations of our clients and members.



## **Broad membership base**

Our online community encompasses a wide range of members with diverse backgrounds, interests and experiences. This means we are able to quickly obtain accurate and representative data for different survey needs.



#### **Rich Reward Mechanism**

We offer various reward options for our members, including gift cards, coupons, cash, etc., to motivate them to participate in our survey activities. We also continue to improve and optimize our reward mechanism and offer more prize options to meet our members' needs.



## **Professional survey team**

We have experienced market research experts and surveyors who are able to design and implement high-quality survey programs to ensure the most accurate data and insights are obtained.



## Secure and reliable platform

We use a secure and reliable online platform to protect our members' personal information and survey data, and comply with relevant privacy regulations and standards. We also ensure the authenticity and reliability of survey data through a variety of verification and auditing mechanisms.



## **Diverse survey types**

We use a variety of survey methods, including questionnaires, online group discussions, and in-depth interviews, to accommodate different types of survey needs. We also take members' preferences and habits into account when designing surveys in order to increase their motivation and satisfaction in participating.



## **Fast and efficient payments**

We process and pay all rewards quickly and offer convenient payment methods to motivate members to participate in more surveys as soon as possible.

# How do you ensure data protection and data security?

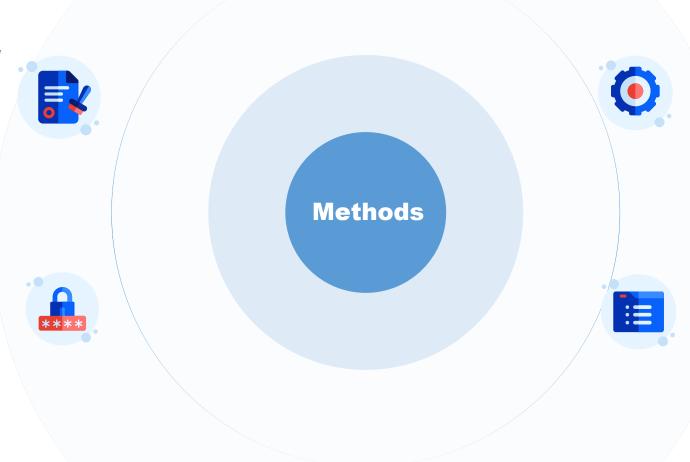
We are committed to providing our members with the best online community survey experience and to continuously improving and enhancing the quality of our services to meet the needs and expectations of our clients and members.

#### information security policy

CCPA, that we can share with anyone who needs it. We have written incident response policies, processes and procedures. We have an information security officer who leads this function as part of his or her responsibilities.

## **Data encryption:**

Data encryption: We use secure encryption technology to store and transmit all members' personal information and survey data in an encrypted manner to prevent unauthorized access and use.



#### Regulatory compliance:

We strictly comply with relevant privacy regulations and standards, including GDPR, to ensure compliance with industry best practices and standards

#### privacy policy

All employees are required to comply with our privacy policy and will be subject to disciplinary action if they violate it. We also provide data protection awareness training for our employees. This is a commitment made by data controllers every six months. Explain the principles, rights and role of data protection.

## **Member Experience**

We are committed to providing our members with the best possible online community experience and are constantly striving to improve and enhance the quality of our services. The following are some of the features we offer to our members:

**Easy-to-use platform:** Our online community platform is user-friendly and offers a variety of features and tools to help members easily communicate, share and access information.

Member Experience

**Personalized Matching:** We research and recommend topics and content to our members based on their interests and needs.

Active community atmosphere: We encourage interaction and communication among members to build a positive and supportive community culture and atmosphere.

**Reliable verification mechanism:** We take strict measures to verify the identity of our members to ensure the security and reliability of our community.

**Professional management and maintenance:** We have an experienced community management team that oversees and maintains community policies, and communicates and coordinates with members.



## How to recruit members

We use a variety of methods to recruit members. Some of these ways include:







#### **Promotion on social media:**

We maintain our own social media accounts on platforms such as Facebook, Instagram and Twitter and use these channels to promote our online panel and invite users to join our membership base.

#### **Email invitations:**

We regularly send emails to potential users to introduce our online panel and invite them to join our membership.

## **Partnerships:**

We establish partnerships with other companies to expand our user base and invite them to become our members.



#### Word of mouth:

We share feedback about our members' experiences with others to attract more users to our membership base.



#### Paid advertising:

We also promote our online panel to expand our user base by, for example, purchasing ads on the web.

We use multiple channels to promote our online panel in different aspects and invite willing users to join our membership base.

# **Survey rules**

We are committed to providing our members with the best online community survey experience and to continuously improving and enhancing the quality of our services to meet the needs and expectations of our clients and members.



## **Conditions for participation:**

Only users who register as members of our online community survey platform can participate in the survey. At the same time, members must meet the requirements of the survey's target market demographic, such as age, gender, income, geographic location, etc.



#### No Fraud:

Members shall not use any fraudulent or other unethical means to obtain survey rewards. For example, they must not use robots or other automated tools when filling out surveys, provide inaccurate or false personal information, etc. If fraud is found, we will disqualify the member from the reward and take other necessary measures.



## **Compliance with survey rules:**

Members must comply with all survey rules and restrictions. Before participating in the survey, members should carefully read and accept all relevant regulations. If a violation of the rules is found, we will disqualify the member from the award.



## **Good faith participation in surveys:**

Members should participate in surveys in good faith and answer questions based on their true thoughts and experiences. No false or inaccurate information should be intentionally provided when filling out the questionnaire.



## **Confidential survey information:**

Members must not disclose survey questions, answers, rewards or any other survey-related information to any third party, including family members and friends. If such behavior is found, we will disqualify the member from the rewards.



## **Protection of personal information:**

We pay great attention to the protection of members' personal privacy and data security. We use secure encryption technology to encrypt the storage and transmission of all members' personal information, and we have also set up an access control mechanism so that only specific authorized personnel can access personal information.

## **Reward mechanism**

Reward types: Members can receive cash, coupons, points or other specific rewards for completing surveys.



# **Reward types**

Reward amount/value



We will determine the appropriate reward amount or value based on the difficulty, length and other factors of each survey. Generally, the amount or value of rewards ranges from a few dollars to tens of dollars.

After a member completes a survey, we will credit the reward to their account balance or send them a reward notification via email. Members can view and manage their balance and rewards through their account page within the platform.



# **Claiming Rewards**

**Reward redemption** 



Members can choose to redeem their rewards in different forms according to their preferences and needs, such as withdrawing them directly to their bank accounts, using coupons to purchase products or redeeming points on the platform.

We will review and confirm the questionnaire results and distribute the corresponding rewards within 1-2 weeks after members complete the survey.



## **Reward distribution time**

**Reward validity period** 



All rewards have a validity period, and members need to redeem or use the rewards within the specified time. Expired rewards will not be able to be used or redeemed again.

# **Members' Rights**





## **Access and correction of personal information**

Members have the right to access, correct or delete their personal information to ensure the accuracy and completeness of such information.

## **Protection of personal privacy**

We are committed to protecting members' personal privacy and data security, and to taking the necessary technical measures to prevent information leakage.









#### Fair and reasonable rewards

We will provide fair and reasonable rewards to members for their efforts and contributions in participating in the survey.

# **Member obligations**

#### Comply with survey rules:

Members are required to comply with all survey rules and restrictions, including but not limited to not revealing survey information, not using fraudulent practices to obtain rewards, etc.



## Provide true and accurate information:

Members should provide true, accurate and complete personal information and survey answers to ensure the accuracy of the survey results.







Members should actively participate in surveys and answer questions based on their own experience and ideas to ensure the quality and validity of the survey.



Members should not participate in the same survey more than once to avoid manipulation and falsification of data.



In conclusion, we are fully committed to protecting the rights and interests of our members and providing fast, fair and transparent complaint/grievance handling services. If members have any complaints/grievances, they can contact us through the customer service page within the platform or by email and get a prompt response and solution.



- Complaint/grievance receiving: We will set up a special customer service team to receive members' complaints and grievances and ensure that such information is handled and responded to in a timely manner.
- Complaint/grievance investigation: We will carefully investigate and analyze each complaint/grievance to understand the nature and cause of the problem and take necessary measures to solve the problem.
- Complaint/grievance feedback: We will send a confirmation letter to the member within 24 hours to inform them that the complaint/grievance has been received and is being processed. Depending on the situation, we will provide a detailed reply and solution to the member within 1-7 working days.
- Complaint/grievance monitoring: We will regularly monitor and evaluate all complaints/grievances received to improve the quality of our services and to meet the needs of our members.
- Third Party Arbitration: If members are not satisfied with our handling results, they can seek help and support from an independent third party arbitration body (e.g. Consumer Council).

# **PANEL SIZES**

Please find the sizes of our **most requested panels**, as in number of active members:

* AFRICA	PROPRIETARY PANELS
<b>Kenya</b>	38820
Nigeria Nigeria	40560
South Africa	66450

*	AMERICAS	PROPRIETARY PANELS
*	Canada	33419
*	Chile	40080
	USA	86261

-	EUROPE	PROPRIETARY PANELS			PROPRIETARY PANELS
	Belgium	10890		Norway	9350
	Czech Republic	40500		Poland	43310
	France	14180	•	Portugal	33380
	Germany	12550		Romania	78750
	Greece	35560		Spain	11560
	Hungary	28980	+	Sweden	9890
	Italy	17790	+	Switzerland	8920
	Rep. Moldova	11560	C.	Turkey	48410
	Netherlands	10390		United Kingdom	16520

🤻 ASIA-PA	CIFIC PROPRIETARY PANELS
Hong Kon	g <b>3730</b>
India	61750
Philippine	<b>41280</b>
Singapore	4120
<b>Thailand</b>	30360

*	MIDDLE EAST	PROPRIETARY PANELS
	United Arab Emira	ates 28740

# **PANEL SIZES**

Please find the sizes of our **recruiting on demand panels**, as in number of active members:

* AFRICA	PROPRIETARY PANELS
Egypt	4270
Ghana	3240
Morocco	4140

*	AMERICAS	PROPRIETARY PANELS
	Argentina	5280
	Brazil	6270
	Colombia	11900
3	Mexico	13000
0	Peru	24600

MIDDLE EAST	PROPRIETARY PANELS
srael	3290
Lebanon	1340
Qatar	3420
Saudi Arabia	4120

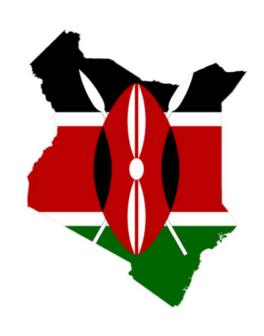
ASIA-PACIFIC	PROPRIETARY PANELS		PROPRIETARY PANELS
** Australia	2490	New Zealand	3210
** China	6250	<b>C</b> Pakistan	13660
Indonesia	29680	<b>South Korea</b>	2340
Japan	3260	<b>Taiwan</b>	5380
Malaysia	4220	★ Vietnam	14920

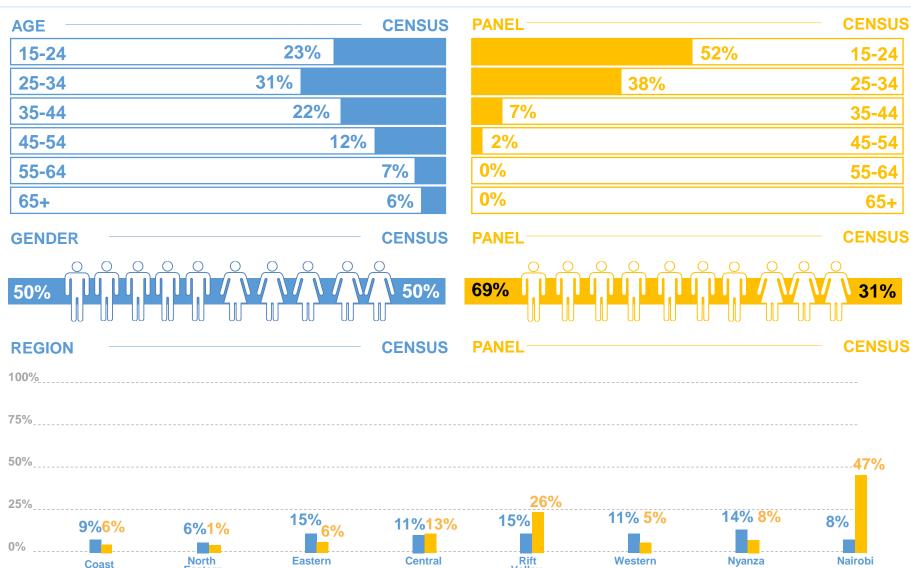
<b>EUROPE</b>	PROPRIETARY PANELS		PROPRIETARY PANELS
Austria	3200	Latvia	2210
Bulgaria	7240	Lithuania	2150
Croatia	8520	Serbia Serbia	15580
Denmark	9060	Slovakia	16120
Estonia	2140	Slovenia Slovenia	2640
Finland	2550	Ukraine	3130
Ireland	2610		

KENYA

**PANEL SIZE: 38,820** 

**Population: 56,4 millions** 





**AFRICA** 

**NIGERIA AFRICA** 

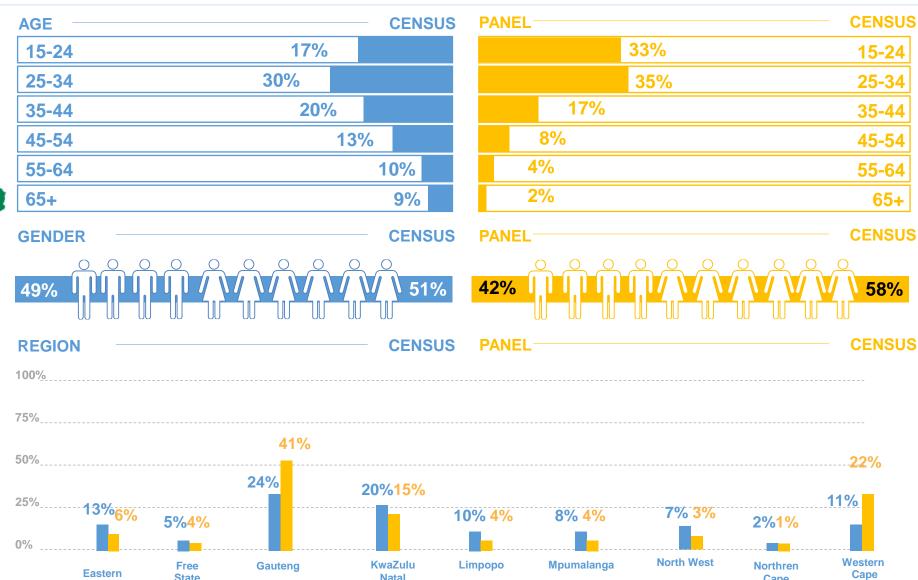
**State** 

Cape

**PANEL SIZE: 40,560** 

**Population: 218,5 millions** 





Cape

Natal

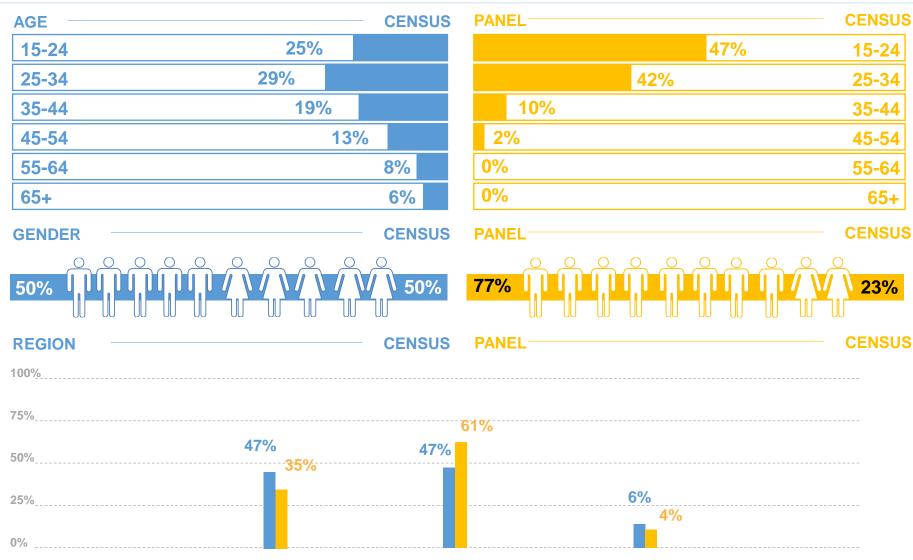
SOUTH AFRICA

Northern

**PANEL SIZE: 66,450** 

**Population: 61 millions** 





Western

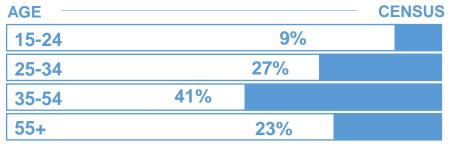
Eastern

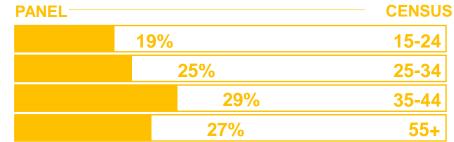
**AFRICA** 

CANADA

**PANEL SIZE: 33,419** 

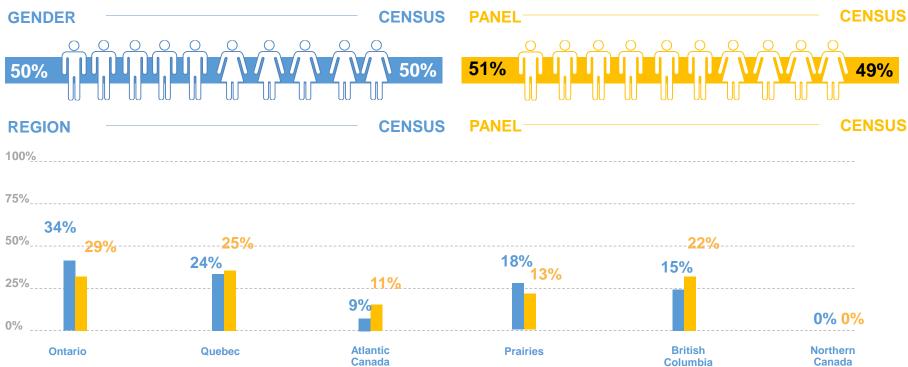
**Population: 37,4 millions** 





**BAMERICAS** 





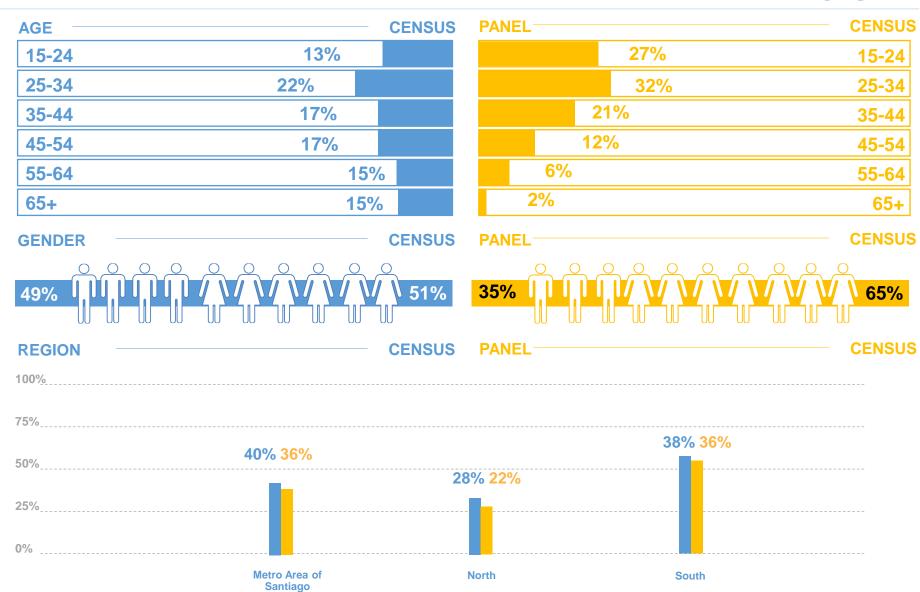
## **CHILE**

## **AMERICAS**

**PANEL SIZE: 40,080** 

**Population: 19,5 millions** 

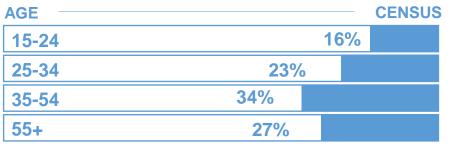


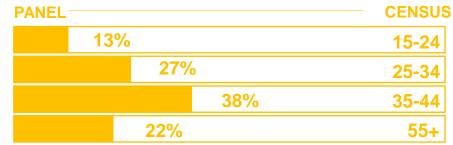


USA AMERICAS

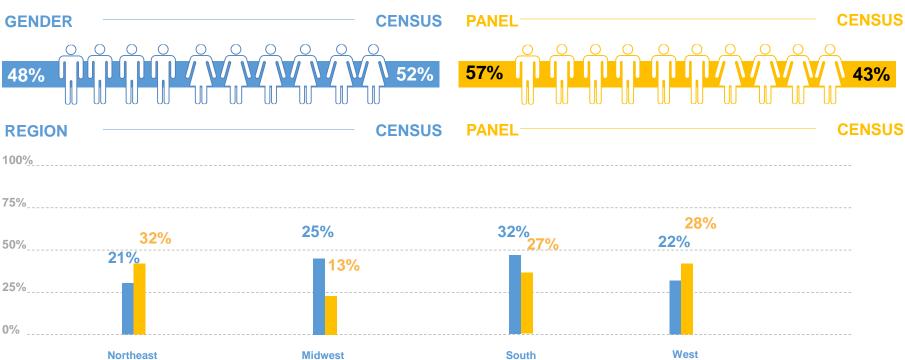
**PANEL SIZE: 86,261** 

Population: 331 millions









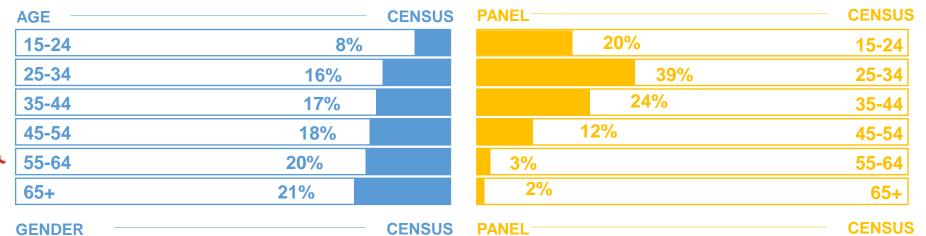
## **CHILE**

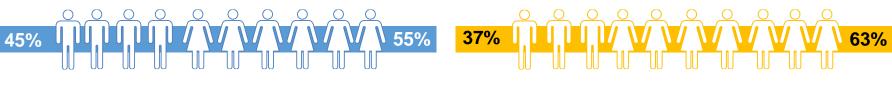
## **ASIA-PACIFIC**

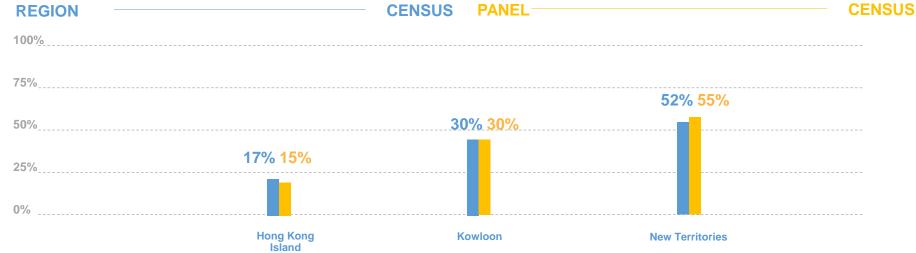
**PANEL SIZE: 40,080** 

**Population: 19,5 millions** 









INDIA ASIA-PACIFIC

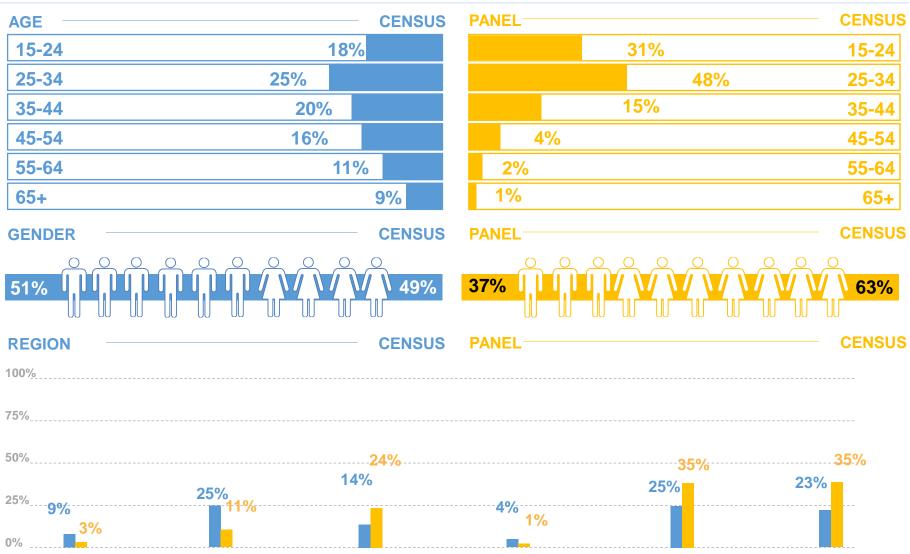
**PANEL SIZE: 61,750** 

**Population: 1,4 billions** 



Central

East



North-East

West

South

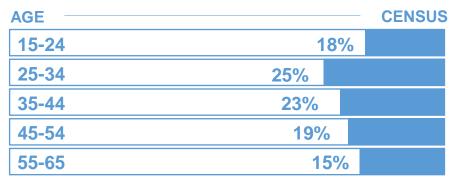
North

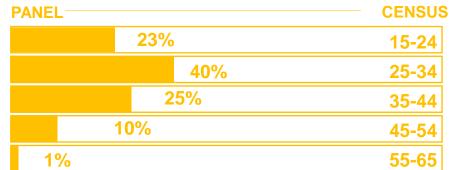
## INDONESIA

**ASIA-PACIFIC** 

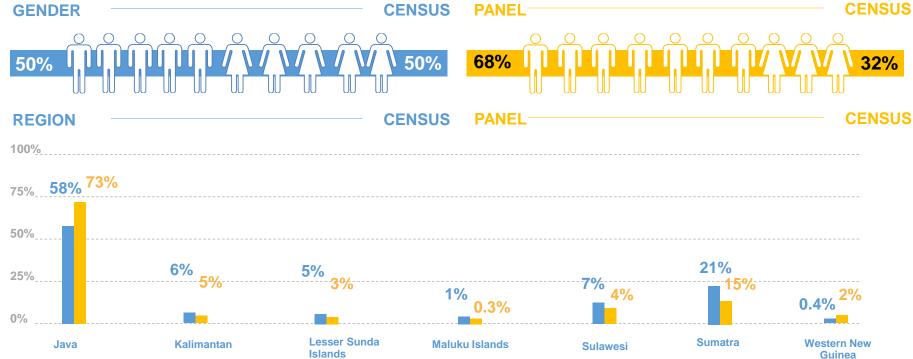
**PANEL SIZE: 29,680** 

**Population: 273,8 billions** 





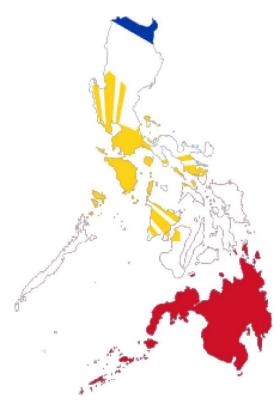


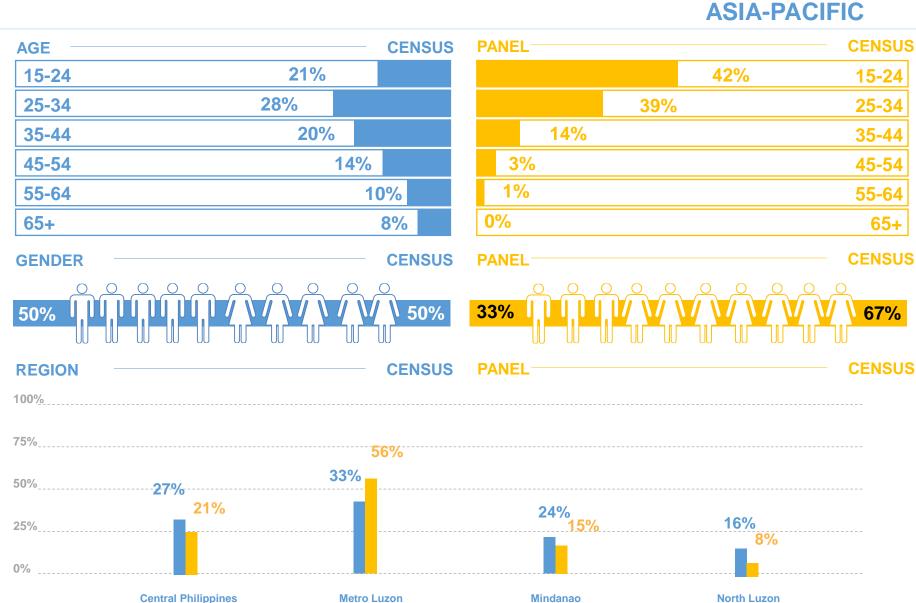


**PHILIPPINES** 

**PANEL SIZE: 41,280** 

**Population: 115,5 millions** 





**Super Region** 

**Agribusiness Quadrangle** 

**Urban Beltway** 

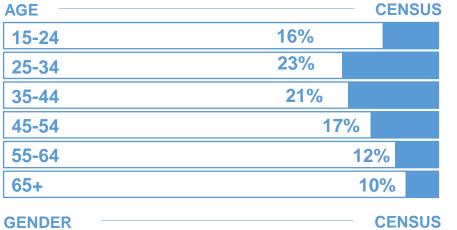
## **SINGAPORE**

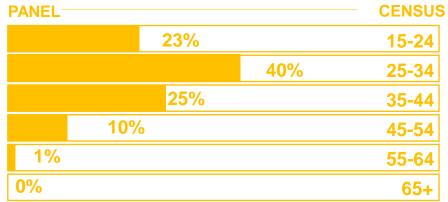
## **ASIA-PACIFIC**

**CENSUS** 

PANEL SIZE: 4,120

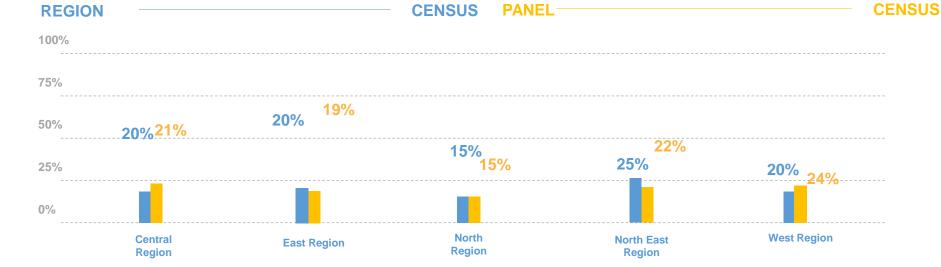
**Population: 6 millions** 











**PANEL** 

THAILAND

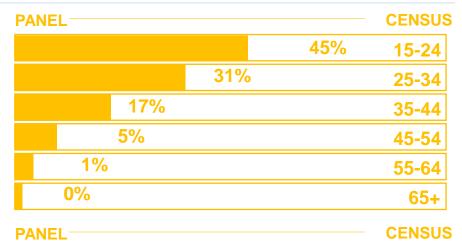
**GENDER** 

**PANEL SIZE: 30,360** 

**Population: 70,1 millions** 



AGE	CENSUS
15-24	12%
25-34	20%
35-44	20%
45-54	19%
55-64	16%
65+	14%



**ASIA-PACIFIC** 

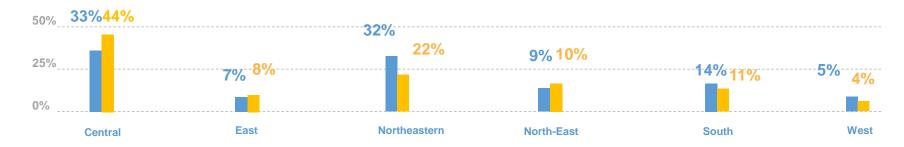




REGION	CENSUS	PANEL -	 ENSUS

75%

**CENSUS** 



## **VIETNAM**

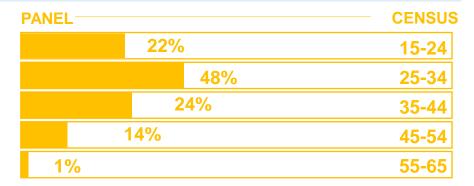
## **ASIA-PACIFIC**

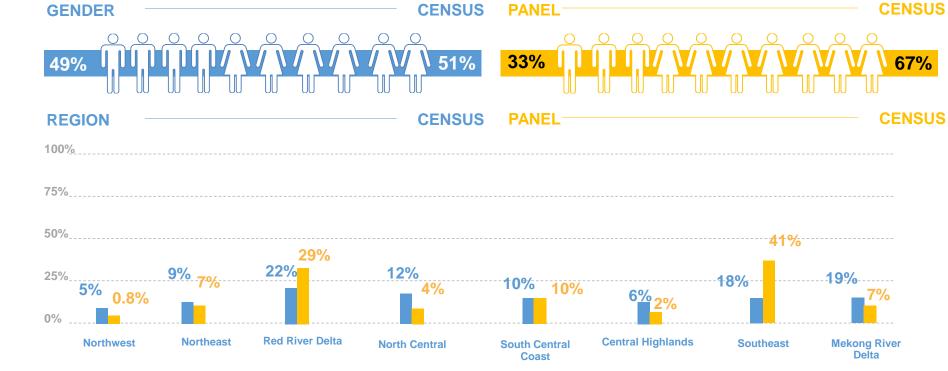
**PANEL SIZE: 14,920** 

**Population: 97,4 millions** 



AGE		CENSUS
15-24	16%	
25-34	29%	
35-44	23%	
45-54	18%	
55-65	14%	

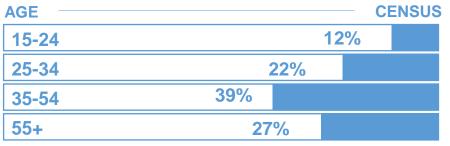


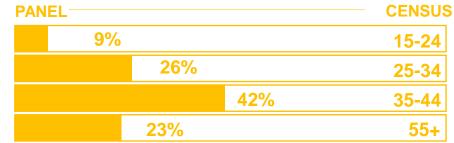


BELGIUM EUROPE

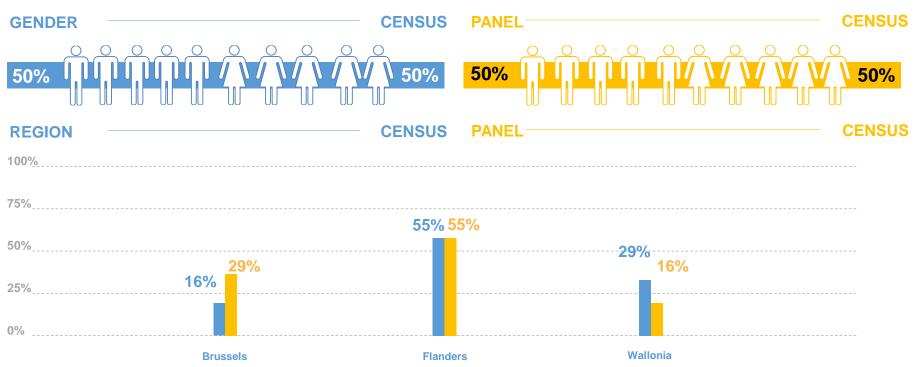
**PANEL SIZE: 10,890** 

**Population: 11,7 millions** 





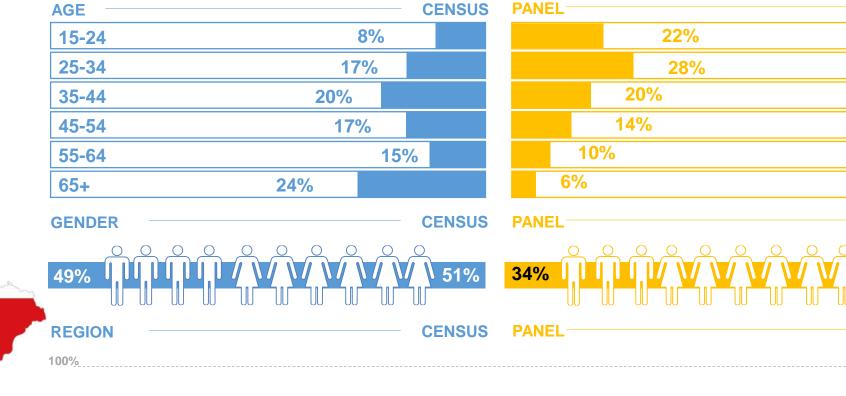




CZECH REPUBLIC EUROPE

**PANEL SIZE: 40,500** 

**Population: 10,7 millions** 



**CENSUS** 

**15-24** 

25-34

35-44

45-54

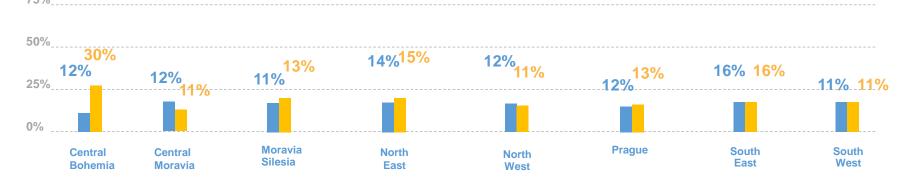
55-64

65+

**CENSUS** 

66%

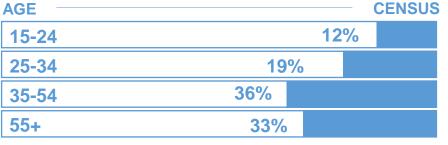
**CENSUS** 



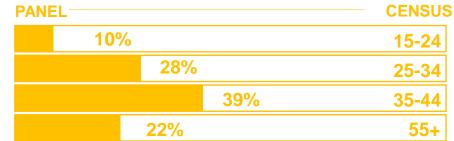
**FRANCE** 

**PANEL SIZE: 14,180** 

**Population: 65,6 millions** 

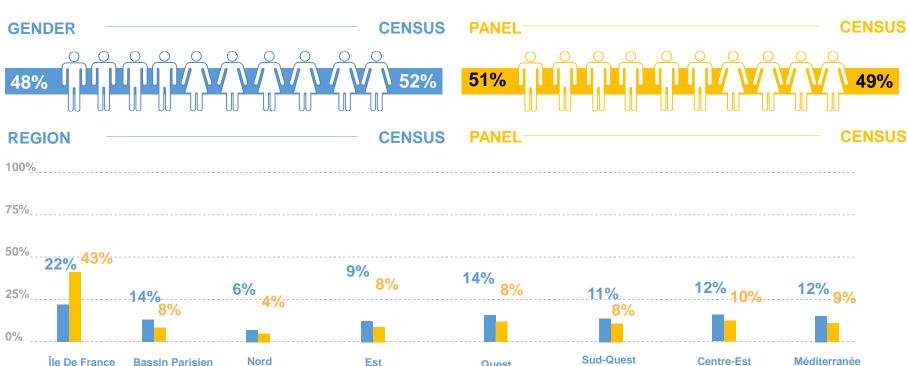


Pas-de-Calais



**EUROPE** 





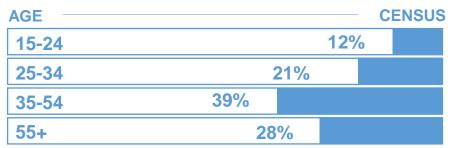
Quest

**GERMANY EUROPE** 

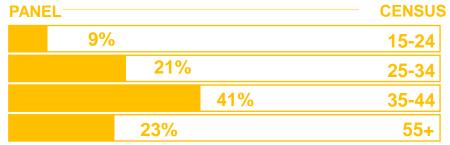
**PANEL SIZE: 12,550** 

**Population: 84,4 millions** 





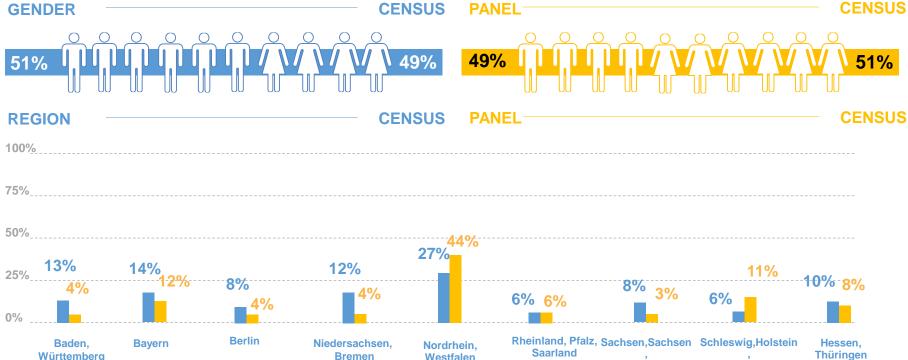
Württemberg



Anhalt

Hamburg

**CENSUS** 



Westfalen

**Bremen** 

GREECE EUROPE

Crete

Attica

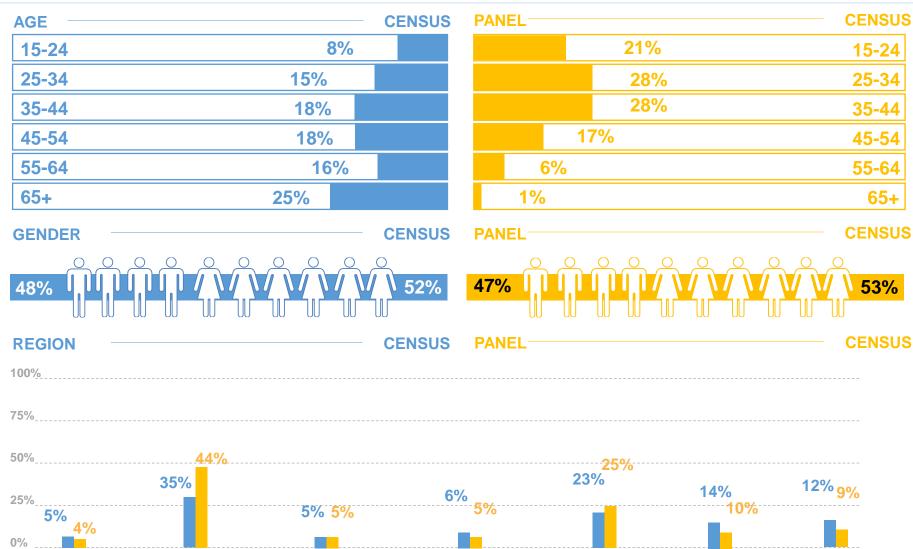
**Aegean** 

**Islands** 

**PANEL SIZE: 35,470** 

**Population: 10,3 millions** 





**Epirus and Western** 

Macedonia

Peloponnese,

**West Greece and** 

Ionian Islands

Macedonia and

**Thrace** 

Thessaly and

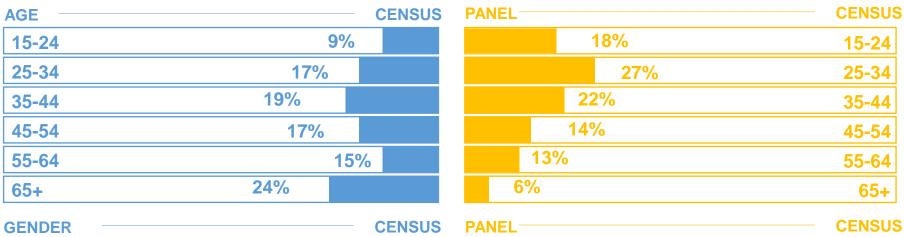
**Central Greece** 

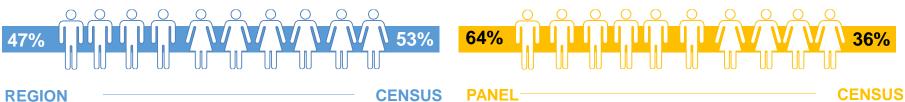
HUNGARY

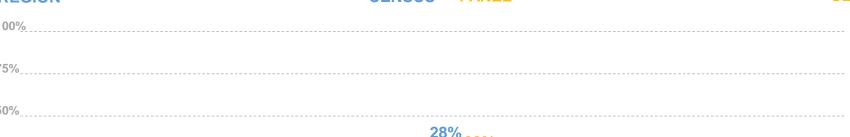
**PANEL SIZE: 28,980** 

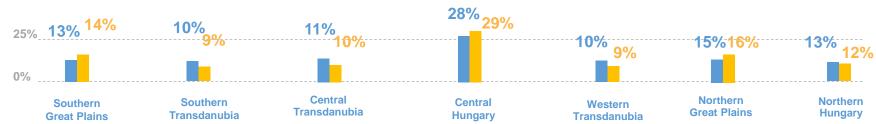
Population: 9,6 millions











**ITALY** EUROPE

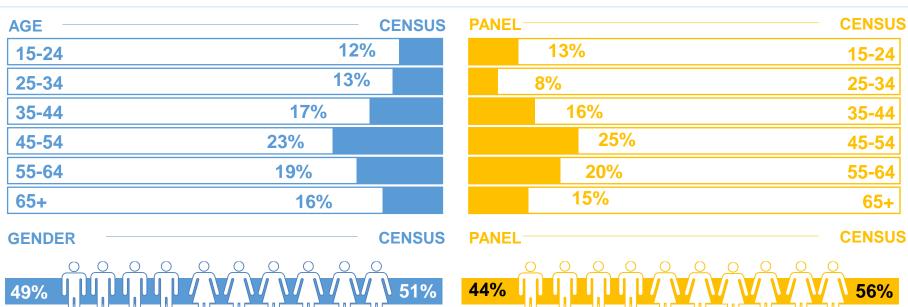
Italy

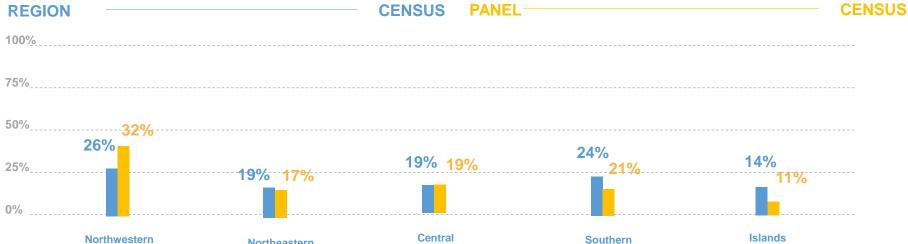
Italy



**Population: 60,2 millions** 







Italy

Italy

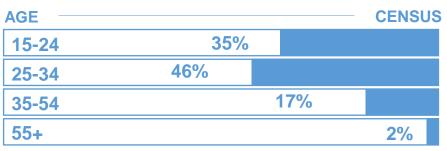
### **REPUBLIC OF MOLDOVA**

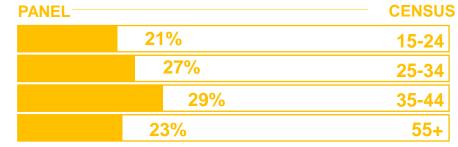
# **EUROPE**

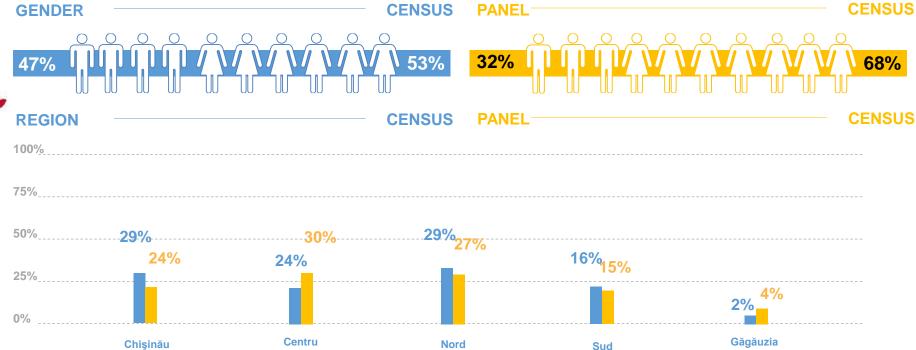
**PANEL SIZE: 11,560** 

**Population: 4 millions** 







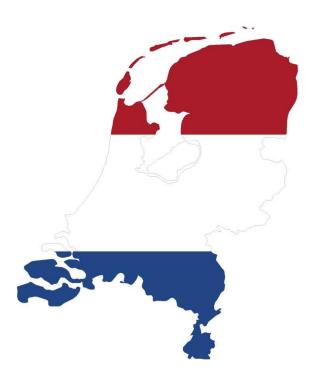


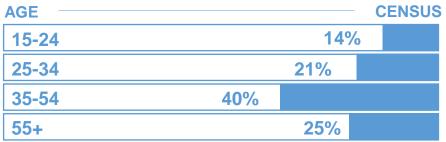
### **REPUBLIC OF MOLDOVA**

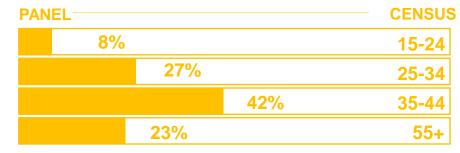
# **EUROPE**

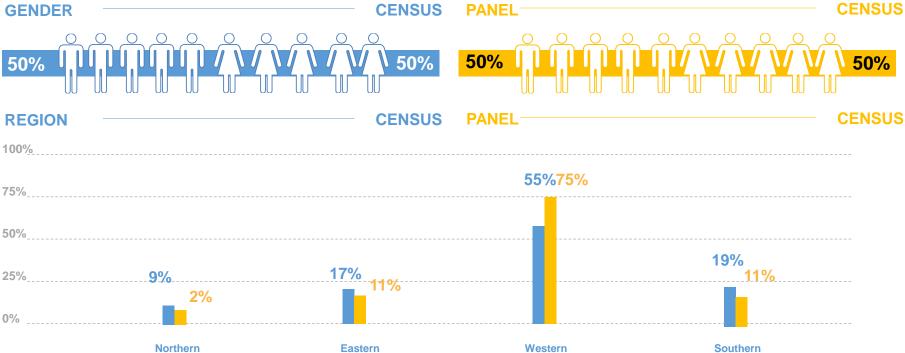
**PANEL SIZE: 10,390** 

**Population: 17,2 millions** 







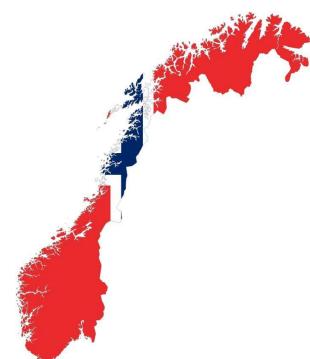


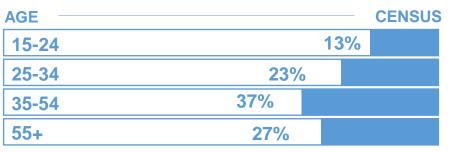
### **REPUBLIC OF MOLDOVA**

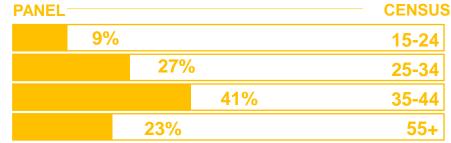
# **EUROPE**

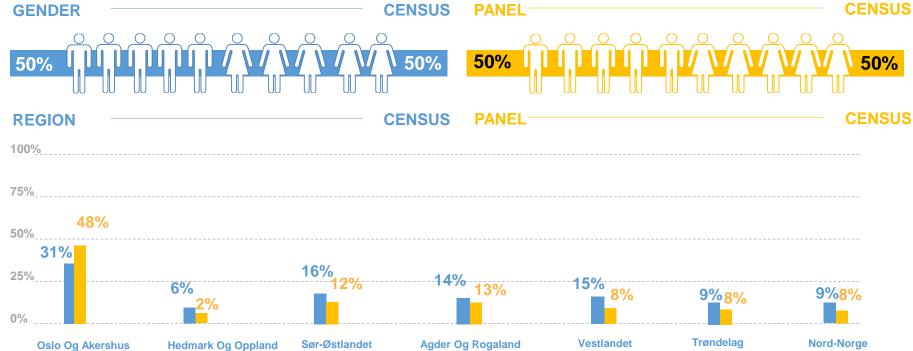
PANEL SIZE: 9,350

Population: 5,5 millions









POLAND EUROPE

15% <sub>15%</sub>

North

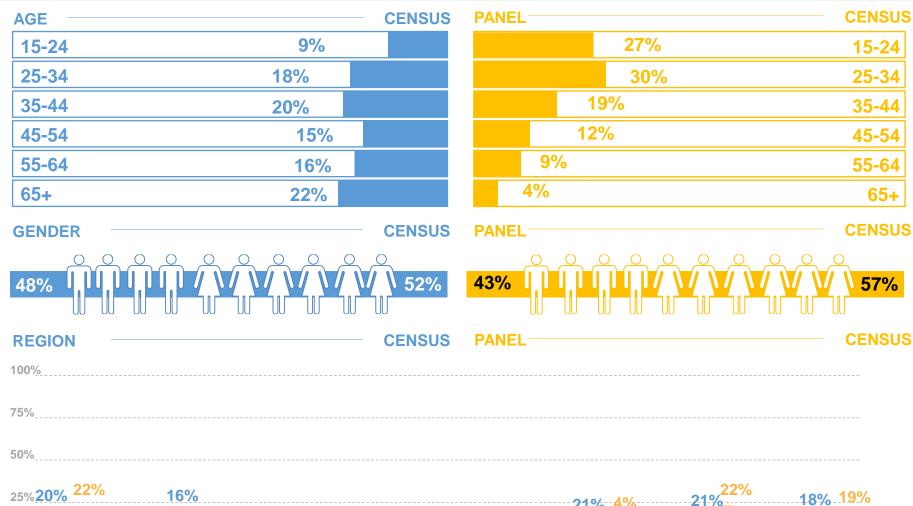
Central

**North-West** 

**PANEL SIZE: 43,310** 

**Population: 37,7 millions** 





10% 10%

**South West** 

**East** 

South

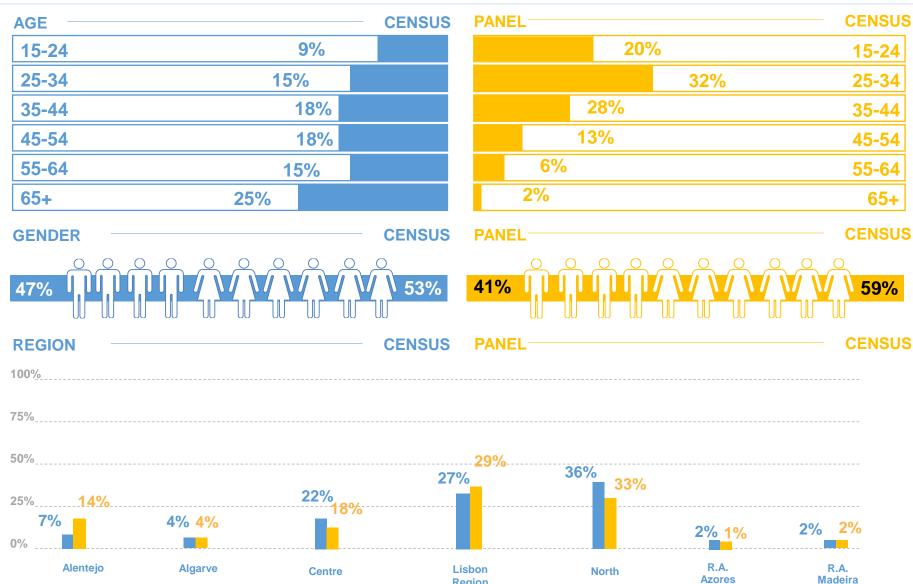
Sulawesi

**PORTUGAL EUROPE** 

**PANEL SIZE: 33,380** 

**Population: 10,1 millions** 





Region

PORTUGAL EUROPE

**Nord-Est** 

**Nord-Vest** 

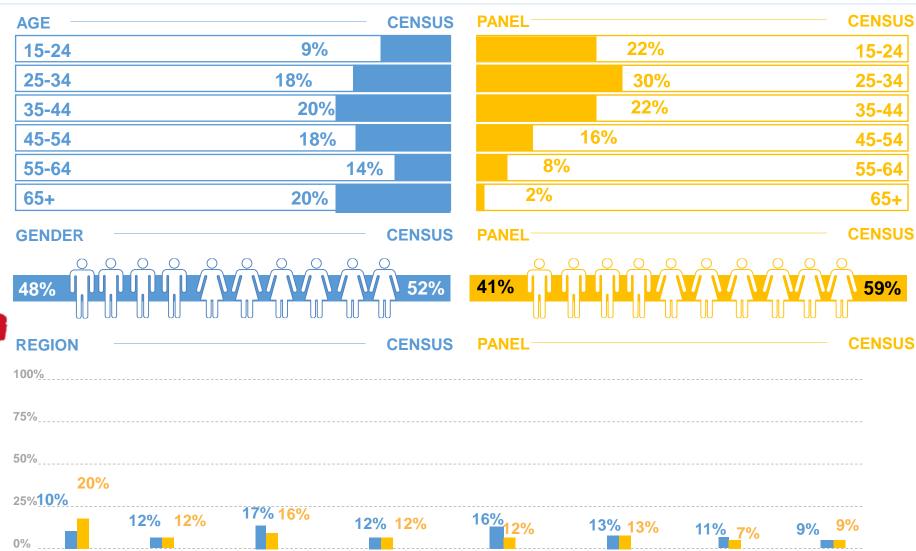
**Bucuresti-Ilfov** 

Centru

**PANEL SIZE: 33,380** 

**Population: 10,1 millions** 





**Sud-Muntenia** 

**Sud-Est** 

**Sud-Vest** 

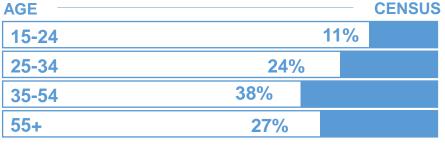
Oltenia

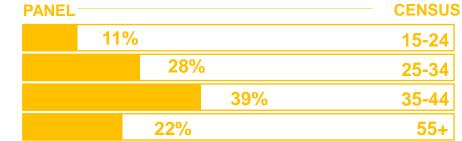
Vest

**GERMANY** EUROPE

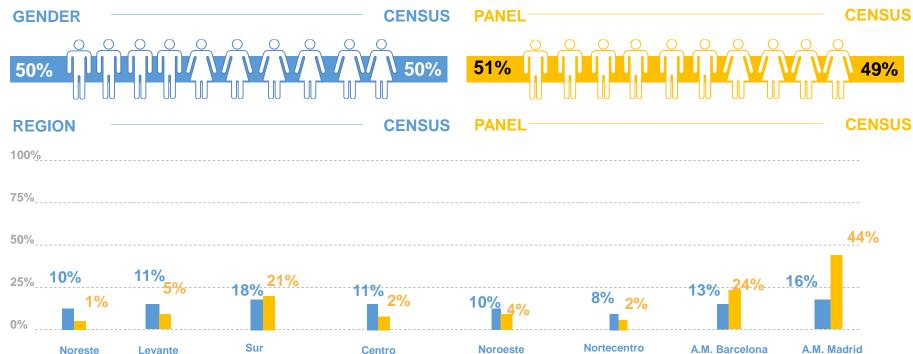
**PANEL SIZE: 12,550** 

**Population: 84,4 millions** 







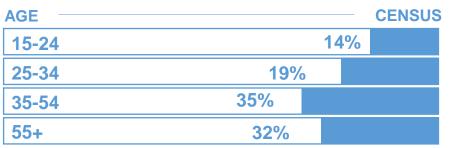


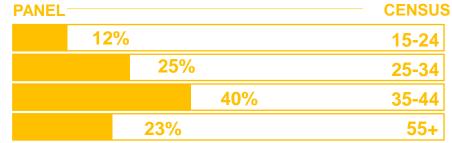
**GERMANY** EUROPE

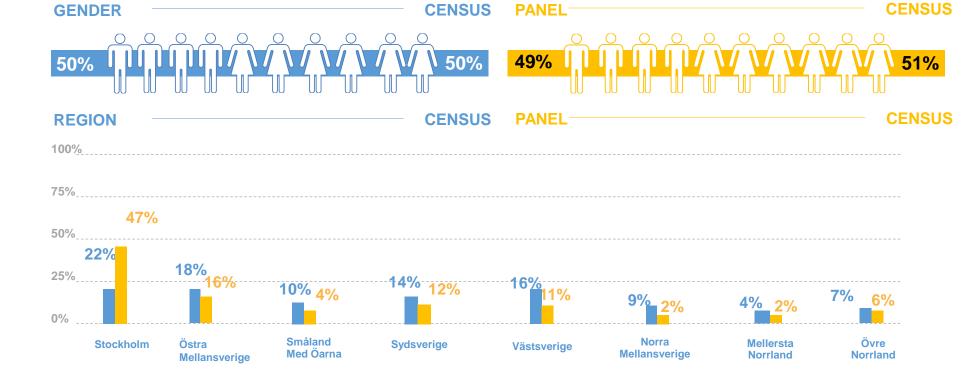


**Population: 10,2 millions** 





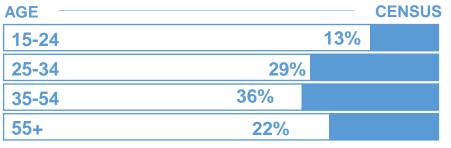


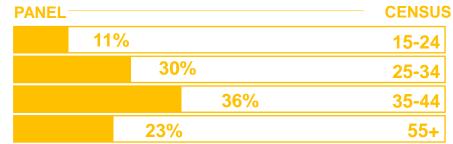


**GERMANY** EUROPE

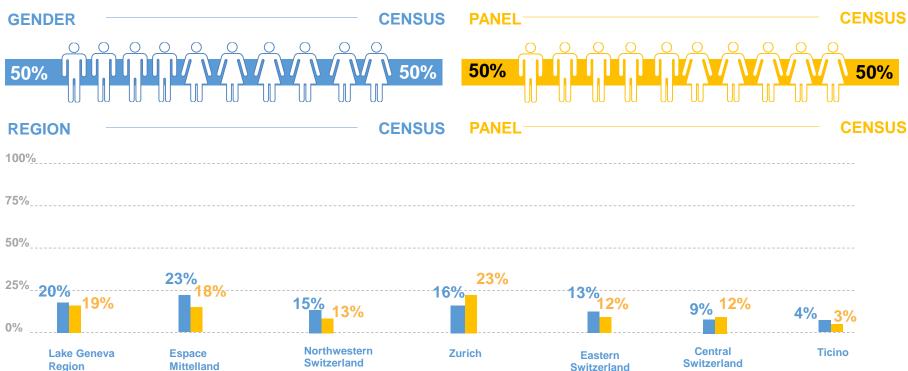
PANEL SIZE: 8,920

**Population: 8,8 millions** 





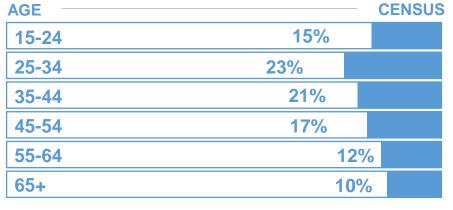


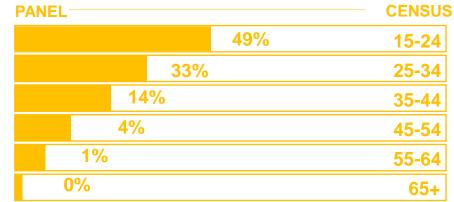


TURKEY EUROPE

**PANEL SIZE: 48,410** 

**Population: 86,5 millions** 









Anatolia

**GENDER** 

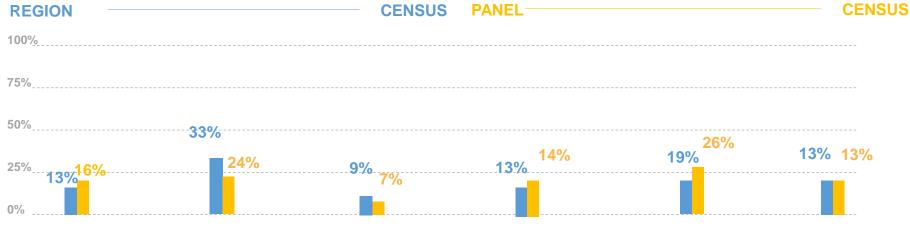
Aegean



Istanbul

**CENSUS** 

Mediteranean



**Black Sea** 

**CENSUS** 

**PANEL** 

Marmar

# **UNITED KINGDOM EURO**

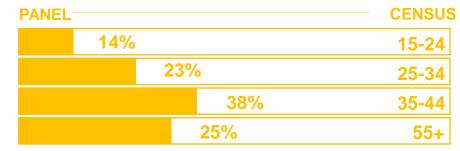
# **EUROPE**

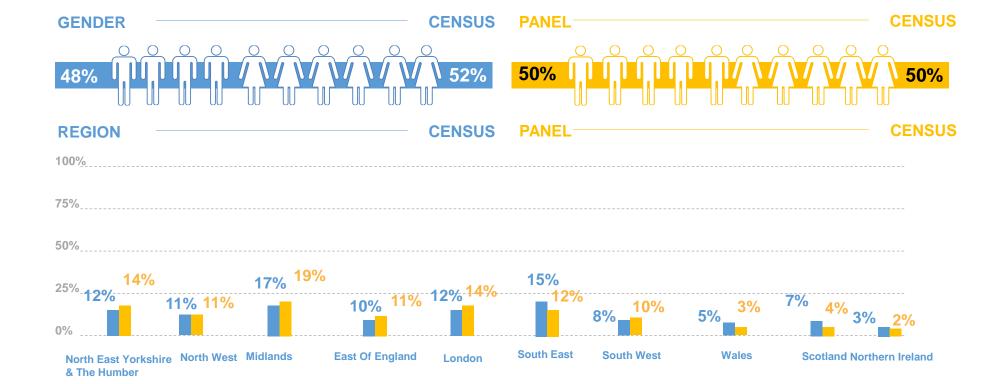
**PANEL SIZE: 16,520** 

**Population: 68,7 millions** 



AGE		CI	ENSUS
15-24	1	6%	
25-34	22%		
35-54	37%		
55+	25%		





# **UAE**

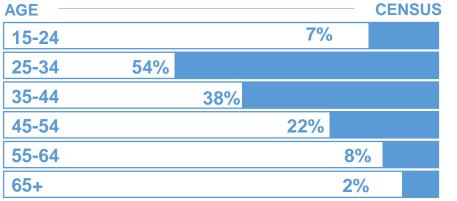
# **MIDDLE EAST**

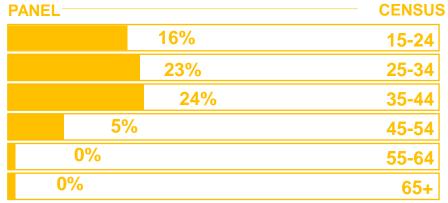
**CENSUS** 

**PANEL SIZE: 28,740** 

**Population: 10,2 millions** 







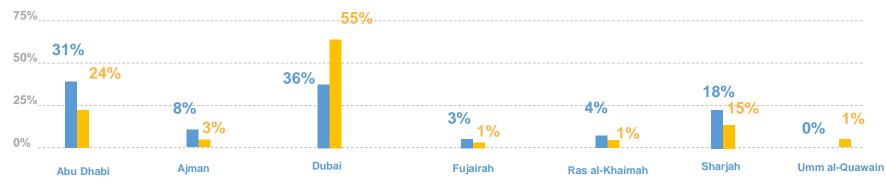


**GENDER** 





PANEL<sup>®</sup>



**CENSUS** 

